



COVID-19 Statement
May 7, 2020

To Our Big Bear Family:

We made it this far so we know we can do it!

MARINA:

The State of Kentucky will be opening Retail Stores on May 20, 2020. Our Marina has remained open throughout, but the actual store will be open starting on 5/20/20. We do ask that you wear face protection and observe social distancing per CDC Guidelines. Gas, Bait, Tackle, Beer, Ice Cream, Supplies, Boat and Slip Rentals and Fuel are and have been available.

COTTAGES:

Our Cottages are open and ready for rental. In an extra effort to protect you, we are using the Ozone machine in each unit after departures. When the machine has cycled, we then begin cleaning. All our staff is using PPE and gloves. All our chemicals are commercial cleaning chemicals. As an added precaution, all units sit 24 hours before the next check in.

CHECK IN and CHECK OUT:

As of May 6, 2020, our website allows you to login to your account on the reservation page. You may check yourself in and check yourself out. You may also pay your balance upon check in. In addition, you may pay electric bills for seasonal sites and marina, or pay on your balance whenever you like. Pretty cool, huh?

BEACH:

We are upgrading the beach area and swim platform. We will be bringing extra chairs to the area. This area also has covered gazebos with tables and chairs.

OFFICE:

The office will be opening on May 20, 2020. We ask that you wear face protection to protect our staff and social distance as required.

Rick and I want to thank you for your continued business throughout this pandemic. We are in our 72nd year for a reason and we are determined to see our 75th! So, come visit, get those cobwebs out of your head and enjoy the beauty of the Bear.

Rick & Janet